

DRAFT MINUTES

Education & Technology Committee Meeting

October 25

Present: Diana Williams; Gina S. Hogue; Kristin D. Biondolillo; Yeonsang Hwang; Henry Torres; Kevin Downum; D. Mike Mcdaniel; Lynita M Cooksey; Carolyn Ponce

Dr. Cooksey asked to speak to our committee on behalf of Dr. Dampousse. Dr. Dampousse has asked her to discontinue using Proctor U because of some of the trouble students have reported.

Dr. Cooksey went into a discuss about Proctor U

Chancellor Dampousse has explained to her some of the problems he has heard and wants to drop Proctor U by the end of the semester but still meet the minimum standards of authentication.

The committee commented on the need to reduce student fees and methods that were less frustrating and intrusive to students and faculty.

Dr. Cooksey provided a 2-page handout “Student Authentication and Exam Monitoring” that outlines the HLC policy on verifying online student identity. She explained that we meet the Federal Government’s authentication requirement with the student user name and password for login. She said we need a “second backup” and she enlisted the committee to consider how the university could use alternative technologies to authenticate students.

The committee discussed various possibilities such as RPNOW, Respondus Monitoring, and a physical place for on-line students in the area.

Committee’s recommendations were as follows for Spring:

- 1) Ucard OR Respondus Monitor for authentication of online students
- 2) Proctoring lab for authentication and academic integrity purposes

The proctoring center – students will have to make an appointment and check in with an ID. They cannot take books or notes and unlike the Ucard, it is free.

Students will have to schedule and will be monitored 7 days a week.

Cost comes out of ITS’ budget.

Using the proctoring lab for Jonesboro students in an on-line class for authentication will help assure academic integrity

Dr. Sinclair said that if they are taking an on-line course, it is the student’s responsibility to make appointments for lab or choose the on-line requirements set by professor

Henry said there are 3 types

- Web assisted – Faculty responsible for authentication and proctoring
- On-line local classes – the proctoring center could take care of
- Academic Partnership – Respondus and U-card

Business and Nursing will continue doing what they are doing now

According to Dr. Cooksey, Chancellor Damphousse would like to see us do less on-line courses for students on campus. Dr. Cooksey said that we are going to have to reduce the number of on-line classes

Going to have to think differently and change on-line. Students need to be in classes. May have to stop companion classes that match the academic partnership classes
Henry Torres brought up next issue: the need to archive Blackboard. He proposes that they archive any classes that are beyond 3 years and to continue doing so. Individuals will still have access, but not immediate access. Can still go back and import and export if need be.

The committee agreed with Henry that it was a good idea, but said it was not a shared governance issue.

The pilot for canvass will commence in the Spring. ITTC and ITS will pay for it and Kevin will move forward with it.